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2011

- Difficult markets in Europe
 - Consequences of the financial crisis
 - Increased competition
- Celesio
 - Impairments
 - Forecast achieved: EUR 578m EBITDA (before one-offs)
- New strategy developed
 - Acquisition of Oncoprod
 - Operational Excellence Program (OEP) started



FY 2011 – Group Key Figures



- Group revenue slightly decreased
- EBITDA significantly reduced by EUR 120 m
- EPS at 0,01 Cent due to weak EBITDA and impairments

1) 2011 adjusted for non-recurring effects (including tax effect) primarily in connection with the Operational Excellence Program.

- 2) 2011 adjusted for impairment losses recognised on intangible assets (including tax effect).
- 3) Additionally adjusted for special effects in the financial result (including tax effect).



Strategic realignment

- Focus on core business
- European pharmacy network
- Regional expansion
- Review Manufacturer Solutions
- Operational Excellence Program



Operational Excellence Program

- Building an international procurement
- Strengthening market position in Sweden
- Optimizing of logistics network
- Reducing of administration costs



International Procurement on track

- Feasibility study completed in 2011
- Control system already installed
- 9 European contracts for generics already signed
- 8 contracts for goods not for resale agreed
- 5 additional contracts presently negotiated

Financial overview



Q1 2012 – Restructuring on track

- EBITDA above prior-year level at EUR 139.9m (plus 5.1 per cent)
- Operational Excellence Program showing first results
- Sales process of Movianto, Pharmexx and DocMorris mail-order pharmacy initiated

Q1 2012 – Group Key Figures



- Group revenues increased by 2.5% despite austerity measures
- Positive EBITDA development especially in UK and Germany

- 1) 2011 adjusted for non-recurring effects (including tax effect) primarily in connection with the Operational Excellence Program.
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- 3) Additionally adjusted for special effects in the financial result (including tax effect).

Q1 2012 – Patient and Consumer Solutions



- Revenue increased in almost all countries
- Very strong development in UK, Sweden and Norway
- EBITDA increased due to Operational Excellence Program

1) Adjusted for non-recurring effects (including tax effect) primarily in connection with the Operational Excellence Programme

Q1 2012 – Pharmacy Solutions



- Revenues increase by 1.8% mainly due to the strong development in Germany and Denmark as well as the acquisition of Oncoprod
- Gross profit was also up as a result of the improved business development in Germany and the consolidation of Oncoprod
- EBITDA declined due to strong competition in Europe, negative market development in the UK and the new reimbursement system in France

1) Adjusted for non-recurring effects (including tax effect) primarily in connection with the Operational Excellence Program

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Q1 2012 – Discontinued Operations



- Revenue of the DocMorris mail-order pharmacy was up significantly mainly due to successful marketing measures and the marketing cooperation started in the previous year
- Movianto's gross profit developed well, mainly due to new customers
- Pharmexx below the previous-year level, partly due to sale of activities in France



Outlook



Roadmap

2014: Growth

- Roll out EPN and E-2-E
- Regional expansion possible
- Full effect from OEP

2013: Realignment

- Pilot phase of European Pharmacy Network (EPN)
- Pilot phase of End-to-end supply chain (E-2-E)

2012: Stabilization

- Stabilizing earnings (FY 2012e: > 578 Mio. €)
- Implementation Operational Excellence Program (OEP)
- Sales process of non core assets initiated



Outlook 2012

- EBITDA guidance confirmed
- Operational Excellence Program ahead of plan
- Patient and Consumer Solutions showing strong momentum
- Sale of Manufacturer Solutions well on track
- Strategic projects developing as planned
- Oncoprod developing very well



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